



BUILDING A SERVING

of the land mass

of the population

COUNTIES

in North Carolina served by electric co-ops (out of 100)

106

THOUSAND

miles of line connecting rural and suburban North Carolina

\$237

MILLION

in payroll and benefits for thousands of families

\$9_4

BILLION

in poles, wires, substations and other infrastructure

MILLION

paid in taxes to support North Carolina communities

CONSUMERS PER MILE OF

versus an average of 22.9 on investor-owned lines, and 44.3 on municipal lines

Reliable power across the state

North Carolina co-ops kept the lights on 99.98% of the time, despite hurricanes, ice storms, tornadoes and other extreme weather events.



Members trust and appreciate their co-op

Average across NC electric cooperatives

Flectric cooperatives

consistently earn high levels of member satisfaction measured by

the nationally recognized American Customer

Satisfaction Index

Based on 2022 ASCI® Utility Sector Report

Average across investor-owned utilities

What Matters to Members

Average across municipal utilities

When asked to rank the importance of affordability, reliability and sustainability, cooperative members told us what matters most to them.



Reliability

Affordability

Sustainability

Electric cooperatives will remain committed to methods that are reliable and cost-effective as we move toward our sustainability goals.

Based on 2020 Cooperative Difference Survey Data



Electric co-ops belong to the communities they serve. Members democratically elect directors to conduct business and represent local needs.



Co-ops are at-cost, not-for-profit providers of electricity and energy services, focused on delivering value and excellent service at the lowest possible cost.



As local organizations guided by local needs, co-ops are committed to supporting economic development and the education of the leaders of tomorrow.