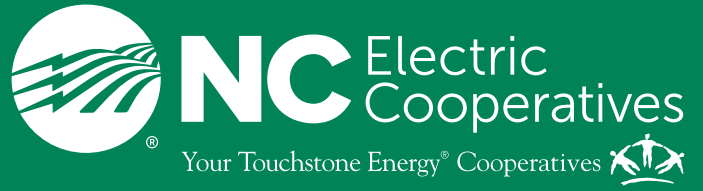


Key Facts and Statistics

ncelectriccooperatives.com



V1.2022

BUILDING A BRIGHTER FUTURE AND SERVING

24%

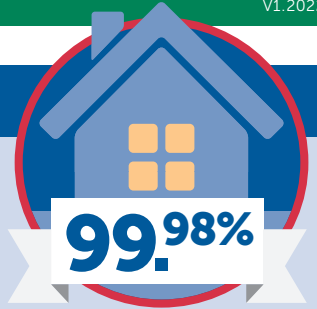
of the population

45%

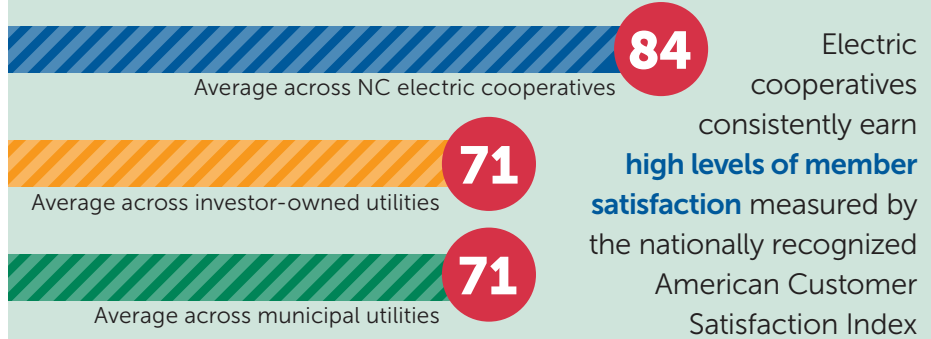
of the land mass

Reliable power across the state

North Carolina co-ops kept the lights on **99.98%** of the time, despite hurricanes, ice storms, tornadoes and other extreme weather events.



Members trust and appreciate their co-op



Electric cooperatives consistently earn **high levels of member satisfaction** measured by the nationally recognized American Customer Satisfaction Index

Based on 2021 ASCI® Utility Sector Report

What Matters to Members

When asked to rank the importance of affordability, reliability and sustainability, cooperative members told us what matters most to them.



Electric cooperatives will remain committed to methods that are reliable and cost-effective as we move toward our sustainability goals.

Based on 2020 Cooperative Difference Survey Data

93

COUNTIES in North Carolina served by electric co-ops (out of 100)

106

THOUSAND miles of line connecting rural and suburban North Carolina

\$237

MILLION in payroll and benefits for thousands of families

\$9.4

BILLION in poles, wires, substations and other infrastructure

\$10.2

MILLION paid in taxes to support North Carolina communities

10.7 CONSUMERS PER MILE OF POWER LINE

versus an average of 22.9 on investor-owned lines, and 44.3 on municipal lines



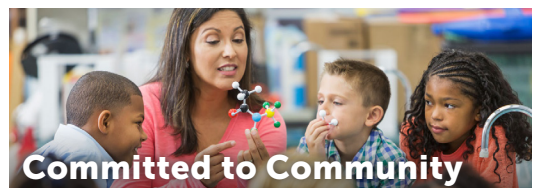
Member Owned & Governed

Electric co-ops belong to the communities they serve. Members democratically elect directors to conduct business and represent local needs.



Not-for-Profit

Co-ops are at-cost, not-for-profit providers of electricity and don't answer to shareholders. Excess revenues are returned to members.



Committed to Community

As local organizations guided by local needs, co-ops are committed to supporting economic development and the education of the leaders of tomorrow.