

NC Electric Cooperatives Your Touchstone Energy® Cooperatives

ncelectriccooperatives.com

POWERIN 2.5 MILLION

of the land mass

of the population

Reliable power across the state

North Carolina co-ops kept the lights on 99.93 percent of the time, despite hurricanes, ice storms, tornadoes and other extreme weather events.



Members trust and appreciate their co-op

BILLION

in poles, wires, substations and other infrastructure

HUNDRED

employees at the 26 co-ops across the state

MILLION

in payroll and benefits for thousands of families

MILLION

paid in taxes to support North Carolina communities

THOUSAND

miles of line connecting rural and suburban North Carolina

CONSUMERS PER MILE OF **POWER LINE**

versus an average of 22.9 on investor-owned lines, and 44.3 on municipal lines

Average across NC electric cooperatives

Average across investor-owned utilities

Electric cooperatives consistently earn high levels of member satisfaction measured by the nationally recognized American Customer Satisfaction Index

What Matters to Members

Average across municipal utilities

Based on 2017 ACSI Utility Sector Report

When asked to rank the importance of affordability, reliability and sustainability, cooperative members told us what matters most to them.



Reliability

Affordability



Sustainability

Electric cooperatives will remain committed to methods that are reliable and cost-effective as we move toward our sustainability goals.

Based on 2020 Cooperative Difference Survey Data



Electric co-ops are owned by the people they serve. Members democratically elect directors to conduct business and represent local needs.



Co-ops are at cost, not-for-profit providers of electricity and don't answer to shareholders. Excess revenues are returned to members.



Co-ops are rooted in the communities they serve, and are dedicated to supporting economic development and local education for the leaders of tomorrow.